

Agenda Item 12

WOLVERHAMPTON CCG

PRIMARY CARE JOINT COMMISSIONING COMMITTEE Tuesday 5th April 2016

Title of Report:	Primary Care Operational Management Group Update
Report of:	Mike Hastings
Contact:	Mike Hastings
Primary Care Joint Commissioning Committee Action Required:	□ Decision☑ Assurance
Purpose of Report:	To provide an update on the Primary Care Operational Management Group
Public or Private:	The report is suitable for the Public meeting
Relevance to CCG Priority:	
Domain 4: Planning (Long Term and Short Term)	Planning for the CCG Primary Care provision to be fit for purpose in line with NHSE recommendations
Domain 5: Delegated Functions	Fulfilling the delegated responsibility of jointly managing primary care







1. BACKGROUND

The Primary Care Operational Management Group met on Tuesday 22nd March. This report highlights the topics covered at the meeting.

2 IMPLEMENTATION OF THE INTERIM ESTATE STRATEGY

 Bi-monthly meetings are currently being set up to take place either pre/post PCOMG to include representation from CCG, Area Team and CQC. This will offer a regular opportunity for CQC updates and agreement about mutual support.

Practice Support Visit Program

- A proposal will be drafted and shared with the LMC which will allow us to support the practices individually rather than collectively.
- Achievements for the 2015/16 Program to be reviewed and an update provided at the next meeting in May.

Primary Care Quality Update

- Rolling out touch screens which will hopefully help with obtaining patient feedback for the Friends & Family Test (FFT).
- IM&T are installing wi-fi in all RWT wards and in all GP practices. It was discussed that a link to the FFT could be included on landing screens on the practices wi-fi. IM&T will take this forward.

CQC Update

- A regional panel meeting will be reviewing one of the practices in the City as it is anticipated that the practice will go into special measures. WCCG Quality Team will be supporting the practice with a Recovery Plan in conjunction with the Area Team.
- Concerns have been raised about the availability of risk assessments from NHS Prop-Co. MH to liaise with Prop-Co to establish the current situation.

Primary Care Quality Update

The quality dashboard has been shared which appends to and informs the Primary Care Matrix. A key issue is the FFT for which an action plan is in place and it is anticipated that the plans to introduce touch screens and a link for wi-fi will help overcome this.

Primary Care Joint Commissioning Committee (5th April 2016)



Primary Care Matrix

- It was requested that PPIG information is no longer included in the matrix and any issues are tabled at the meeting.
- Medicines Management QIPP indicators were reviewed. It was agreed that such a high level of detail was not required for the meeting and that going forward the stance would be to report by exception on the matrix.
- Quality Each of the practices is assessed by the Quality Team using a number of indicators. 3 levels 2's were recorded and it was reported that this has now reduced to 2.
- A Practice in the North East has premises issues. The doctor concerned is liaising with Wolverhampton Council regarding new premises.
- iQ and Medicines Management Policies for GP Practices
 - Approval was given in relation to changes made to the Medicines Policy templates for GP practices to use, which the LMC supported.
 - It was agreed that Sharon Sidhu would liaise with Clare Barratt to look at the possibility of uploading all templates to DXS. Practices can then use these within their own clinical systems.
 - Off-Site Prescription Security A request was made to include guidelines/a procedure for off-site prescription security

Area Team Update

- Bids for Vulnerable Practices GS to look into the position for WCCG as it is anticipated that there were no successful bids from Wolverhampton.
- Vertical Integration
 - Proposal is between 3 practices and RWT see separate report on this agenda.
 - A recent meeting took place where it was decided to delay the start of a pilot until 1st June pending a letter to GP's this week detailing the Action Plan that they need to comply with.
- Quality Matters Summary
 - Quality issues were reviewed for period 1st February to 1st March.
 - Current themes have been identified as Compliance and Medication.







Health Visiting Service and Child Health Information Service discussed. The Head of Quality is to arrange for lessons learnt to be shared, following which a meeting to be arranged between Business & Performance, Quality and the Area Team to look at providing a preventative process in place going forward. IM&T to lead on this piece of work.

• Risk Register

- A risk profiling exercise took place on 22nd February which identified 5 additional risks to be included on the Risk Register between now and the end of June.
- Pharmaceutical Involvement in Primary Care
 - The Chair of the LPC met with Dr DeRosa to look at co-ordinating care across general practice in pharmacy, particularly in relation to Long Term Conditions.
 - It was clarified that the Phoenix Walk in Centre will continue to operate but the Out of Hours will transfer to the new Urgent Care Centre. It was requested that early sight of the Communications Plan would be useful before it is shared.

AOB

- Primary Care Team Posts will be advertised internally in the next few weeks, then externally if required.
- GP IT Leads Successfully recruited GP IT Leads. An offer has been made to Dr Saini (from Duncan Street Surgery) and Dr Stone (from Thornley Street Surgery) and if they accept monthly meetings will take place.
- Community Pharmacy Funding The Chair of the LPC advised that funding is being reduced which will result in closure of approximately 25% of community pharmacies across Wolverhampton. This needs to be recorded as a risk on the Risk Register.

2. **RECOMMENDATIONS**

2.1. The committee is asked to note the progress made by the Primary Care Operational Management Group.

Name: Mike Hastings

Job Title: Associate Director of Operations

Date: 29th March 2016

Primary Care Joint Commissioning Committee (5th April 2016)

Page 4 of 4